



## State of Utah

SPENCER J. COX  
*Governor*

DEIDRE M. HENDERSON  
*Lieutenant Governor*

## Department of Health & Human Services

TRACY S. GRUBER  
*Executive Director*

DR. STACEY BANK  
*Executive Medical Director*

TONYA HALES  
*Deputy Director*

DAVID LITVACK  
*Deputy Director*

NATE WINTERS  
*Deputy Director*

February 18, 2026

Crimson Heights-Congregate Care-STG Pad 3  
1401 N. 2200 W.  
Saint George, Utah 84770

ATTN: Ryan Ruud, Owner; Andi Cribbs, Chief Executive Officer; Nate Marsh, Chief Operations Officer

RE: NOTICE OF AGENCY ACTION - **REVOCACTION OF LICENSE**  
Crimson Heights-Congregate Care-STG Pad 3 (F23-98956)

Dear Provider,

This letter serves as notice that the Utah Department of Health and Human Services, Office of Licensing ("Department") is revoking the license of Crimson Heights- Congregate Care-STG Pad 3 ("Provider"), License Number (F23-98956). This revocation becomes effective on February 18, 2026.

In accordance with Utah Code § 26B-2-703 and Utah Admin. Code R380-600-8, the

Department is taking this action because of the provider's failure to provide applicable health and safety services for clients. In addition, according to Utah Admin. Rule R380-600-8(3)(b), "[T]he office may consider the provider's chronic, ongoing noncompliance with applicable rules, statutes, or requirements" when taking any action against a provider. The issuance of this action does not preclude the Department from taking additional agency actions, including issuing sanctions. The provider's compliance history that the Department reviewed includes, but is not limited to:

- On November 6, 2025, the provider was given technical assistance to R501-1-8(1)(a)(b) for not maintaining building grounds so they are free from safety hazards.
- On December 8, 2025, the provider was cited with a noncompliance to R501-1-8(1)(a)(b) for not maintaining building grounds so they are free from safety hazards and maintaining the property in a safe condition.
- On January 8, 2026, the provider was cited with a noncompliance to R501-1-8(1)(a.b) for not maintaining building grounds so they are free from safety hazards and maintaining the property in safe condition.
- On February 13, 2026, the provider was cited with a noncompliance to R380-80-6(1)(e) for not ensuring each client has a right to be free from abuse and mistreatment. A provider staff member had a sexual relationship with a minor client and was charged with Felony Kidnapping, Felony Custodial Sexual Relations, and Misdemeanor Unlawful Sexual Activity with a Minor.
- On February 13, 2026, the provider was cited with a noncompliance to R380-80-5(4) for not protecting clients from any action that compromised the health and safety of clients. Between October and December 2025, the provider administration was alerted to multiple reports of professional boundary concerns with a staff member and multiple clients. The administration failed to take reasonable steps to restrict the staff member's access to vulnerable clients or implement necessary safeguards to ensure client safety.
- On February 13, 2026, the provider was cited with a noncompliance to R380-80-4(5) for not cooperating fully with a law enforcement investigation. On December 13, 2025, as law enforcement was attempting to identify a minor and if he was a runaway, two provider staff members impersonated the client's legal guardian and provided false information to law enforcement.

- On February 13, 2026, the provider was cited with a noncompliance to R380-600-7(6) for falsifying provider documentation relating to client supervision.
- On February 13, 2026, the provider was cited with a noncompliance to R501-1-7(1)(c) for not ensuring two staff were on-duty and present on the night and morning of December 13 and 14, 2025 between approximately 11:20pm and 1:15am.

Pursuant to R380-600-8(12) the provider shall notify parents of each enrolled child of this notice and the provider shall post this notice on site where it is easily viewed by the public. By February 25, 2026 all services must be terminated and any new enrollments are prohibited, according to Utah Admin. Code R380-600-8(9).

Pursuant to DHHS Administrative Hearing Procedures set out in Administrative Rule R497-100-6, you may request an administrative hearing if you disagree with the agency action taken in this notice and there is a disputed issue or fact. You must submit your request to the Department through your provider portal at [dlbc.utah.gov](https://dlbc.utah.gov) under "Request for Administrative Hearing" **within 15 calendar days of receipt of this letter**. Any administrative proceeding shall be conducted informally in accordance with Utah Code § 63G-4-203 and Utah Administrative Code Rule R497. Pursuant to Utah Administrative Rule R497-100-6(4), if there is no disputed issue of fact, the Department's administrative law judge may deny a request for a hearing and issue a decision based on the record. There is no issue of fact if you present facts that on their face establish the right of the Department to take the action or if the facts do not conflict with the facts relied upon by the Department in taking its action. **A request for an administrative hearing applies only to this agency action. One request for an administrative hearing does not apply to all agency actions. If another agency action is issued and you wish to appeal that action, you would need to submit a separate request for an administrative hearing for each agency action that has been issued.**

All correspondence concerning this action should be addressed to:

Dustin Penman, Human Service Administration  
Utah Department of Health and Human Services  
Office of Licensing  
195 North 1950 West  
Salt Lake City, Ut. 84116  
Please reference the program and site name on all correspondence.

Sincerely,

*Florencia Schapira*

Florencia Schapira De Grout  
Director, Office of Licensing (OL)  
Department of Health and Human Services  
195 North 1950 West  
Salt Lake City, UT 84116  
ffschapira@utah.gov  
801-803-4618

Cc:

Shannon Thoman-Black, Director, Division of Licensing and Background Checks  
Travis Broderick, Assistant Director  
Kacee Arrington, Licensing Manager  
Dustin Penman, Human Service Administrator  
Jenilee Davidson, Program Manager  
Nicole Laub, Investigator  
Larry Black, Licensor  
Sarah Atherton, Process Specialist Manager  
Carrie Bambrough, Director, Continuous Quality Improvement  
Angela Pinna, Director, Division of Services for People with Disabilities  
April Graham, Director, Division of Juvenile Justice and Youth Services  
Tonya Myrup, Director, Division of Child and Family Services  
Jared Brown, Health Program Administrator