



## **Terms & Conditions**

**Effective Date: 02/05/25**

These Terms & Conditions ("Terms") govern your use of Goto Texting provided by Crimson Heights Behavioral Health LLC ("Company," "we," "us," or "our"). By signing up for and receiving text messages from us, you agree to these Terms.

### **1. Consent to Receive Messages**

By providing your phone number and opting in, you consent to receive text messages from us, including promotional, informational, and service-related messages. Message frequency may vary.

### **2. Opting Out**

You may opt out at any time by replying "STOP" to any text message. After opting out, you may receive a confirmation message, but no further texts will be sent unless you re-enroll.

### **3. Message & Data Rates**

Message and data rates may apply depending on your mobile carrier and plan. You are responsible for any fees incurred for receiving texts from us.

### **4. Service Availability**

We do not guarantee uninterrupted or error-free messaging services. Factors such as mobile network coverage, technical issues, and service outages may affect message delivery.

### **5. User Responsibilities**

- You must provide accurate information when signing up.
- You must be at least 18 years old or have parental/guardian consent.
- You agree not to misuse the service, including spamming or providing false information.

### **6. Liability Disclaimer**

We are not responsible for any direct or indirect damages resulting from your use of our texting service, including service delays or message failures.

### **7. Changes to These Terms**



We may update these Terms at any time. Continued use of the service after changes implies acceptance of the revised Terms.

For questions regarding these Terms, please contact us at **(435) 705-7574** or **[info@crimsonheightsbh.com](mailto:info@crimsonheightsbh.com)**.

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